

**Government of India
Ministry of Railways**

No. DTP/2020/05/17

New Delhi
2nd May 2020

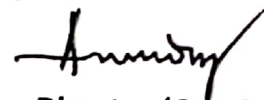
Subject: Movement of Stranded Persons by Shramik Special Trains

In terms of MHA's order No. 40-3/2020-DM-I (A) dated 1st May 2020 , movement of migrant workers, pilgrims, tourists, students and other persons stranded at different places, has been allowed by special trains. Accordingly, Indian Railways has decided to operate "Shramik Special" trains. The following detailed guidelines are issued, in this regard: -

1. All States/ UTs shall designate nodal authorities and develop standard protocols for receiving and sending such stranded persons. The nodal authorities shall also register the stranded persons within their States/ UTs.
2. For coordination with the state / UT Governments, the list of nominated nodal officers from Railways is enclosed as Annexure.
3. In case a group of stranded persons wish to move between one State/ UT and another State/ UT, the sending and receiving States may consult each other and mutually agree to the movement by rail.
4. The originating state will finalise the requirement of special trains in consultation with receiving states and communicate the requirement of special trains to the nodal officer of Railways . Railways will endeavour to plan and run the special trains based on the requirement given by Originating state subject to availability of Rolling Stock.
5. Each Shramik Special train shall be a non-stop train bound for a single destination. Normally, the Shramik Special trains will be run for distances more than 500 kms. These trains will not stop at any in between station before the destination station. The train with full length composition with social distancing (not counting the inside middle berths), can carry approximately 1200 passengers each. The originating state shall plan the group of travellers accordingly. The occupancy of train should not be less than 90 %.
6. The consent of receiving state shall be obtained by originating state and a copy provided to Railways before departure of train.
7. All the persons would be screened by the originating state and those found asymptomatic for COVID-19 would only be allowed to travel. The originating state will provide a certificate in this regard along with a list of passengers including their mobile numbers / addresses. Railway reserves the right not to allow any passenger to travel if he is found to have any symptom for COVID-19.
8. The States/ UTs falling on the transit route will ensure the safe passage of Shramik Special trains to the receiving State/UT. The enroute States will provide adequate security on stations and vulnerable locations along the route to avoid any gathering of people.
9. Originating State authorities shall bring the passengers to Railway Station in batches to the designated Railway Station in sanitised buses following social

distancing norms and other precautions related to COVID-19 prescribed by Ministry of Health and Family Welfare, Government of India.

10. The originating state will provide adequate security at the designated station to ensure that only those passengers, who have been cleared by state government to travel and have valid train ticket for journey, should enter station premises.
11. **Sale of Tickets** : As these Shramik Special trains are being run by Railways only for those persons, who have been cleared by originating state in consultation with receiving state, and not for general public, following methodology will be adopted for sale of tickets :
 - a) The originating state will indicate the exact number of passengers travelling in train, which should be around 1200 (or at least 90%) considering the capacity of Shramik Special train.
 - b) Railways shall print train tickets to the specified destination, as per number of passengers indicated by originating state and hand them over to the local state government authority.
 - c) The local state government authority shall handover the tickets to the passengers cleared by them and collect the ticket fare and hand over the total amount to Railways.
12. The state government shall issue food packets and drinking water at the originating points.
13. It will be mandatory for all passengers to wear face cover . The state authorities shall advise the passengers to use masks/ face covers.
14. The originating state will encourage all passengers to download and use Aarogya Setu App.
15. For trains with long journey beyond 12 hours, one meal will be provided by the railways.
16. The originating railway shall communicate the likely arrival of the train to the destination railway who will inform the state nodal officer.
17. On arrival at their destination, the passengers will be received by the state government authorities, who would make all arrangements for their screening, quarantine (if necessary) and further travel from Railway Station. The receiving state will make adequate security arrangements at the Railway Station. The passengers will be required to disembark from the train quickly so that empty rake is pulled back for maintenance and onward journey.
18. Railways will be guided by standard social distancing and safety measures at stations and on trains.
19. Railways reserves the right to discontinue Shramik Special train operations if safety, security and hygiene protocols are flouted at any stage.



Principal Executive Director (Coaching)
Railway Board

**State Government referred above includes Union Territory also*

To

1. General Managers / All Indian Railways
2. The Chief Secretaries /Administrators of States/ Union territories

Annexure

Nodal Officers: Indian Railways

S.N	State	Name (Shri)	Designation	Telephone No	e-mail ID
1	Andhra Pradesh	P. Srinivas	Divisional Railway Manager, Vijayawada	0866-2475425	drmbzascr@gmail.com
2	Arunachal Pradesh	Sanjive Roy	General Manager, Northeast Frontier Railway	0361-2676000	gm@nfr.railnet.gov.in
3	Assam	Sanjive Roy	General Manager, Northeast Frontier Railway	0361-2676000	gm@nfr.railnet.gov.in
4	Bihar	L C Trivedi	General Manager, East Central Railway	06224-274728	gm@ecr.railnet.gov.in
5	Chhattisgarh	Shyam Sunder Gupta	Divisional Railway Manager, Raipur	0771-2252200	drm@r.railnet.gov.in
6	Goa	P.K.Mishra	Addl General Manager, South Western Railway	0836-2267008	agm@swr.railnet.gov.in
7	Gujarat	Deepak Kumar Jha	Divisional Railway Manager, Ahmedabad	079-22204588	drm@adi.railnet.gov.in
8	Haryana	G. M. Singh	Divisional Railway Manager, Ambala	0171-2610800	drm@umb.railnet.gov.in
9	Himachal	G.M Singh	Divisional	0171-2610800	drm@umb.railnet.gov.in

S.N	State	Name (Shri)	Designation	Telephone No	e-mail ID
	Pradesh		Railway Manager, Ambala		
10	Jharkhand	Neeraj Ambastha	Divisional Railway Manager, Ranchi	0651-2600080	drm@rnc.railnet.gov.in
11	Karnataka	A.K. Verma	Divisional Railway Manager, Bengaluru	080-22871498	drm@sbc.railnet.gov.in
12	Kerala	S.K. Sinha	Divisional Railway Manager, Trivandrum	0471-2325828	drm@tvc.railnet.gov.in
13	Madhya Pradesh	Uday Borwankar	Divisional Railway Manager, Bhopal	0755-2457200	drm@bpl.railnet.gov.in
14	Maharashtra	Sanjeev Mittal	General Manager, Central Railway, Mumbai	022-22621230	gm@cr.railnet.gov.in
15	Manipur	Sanjive Roy	General Manager Northeast Frontier Railway	0361-2676000	gm@nfr.railnet.gov.in
16	Meghalaya	Sanjive Roy	General Manager, Northeast Frontier Railway	0361-2676000	gm@nfr.railnet.gov.in
17	Mizoram	Sanjive Roy	General Manager Northeast Frontier	0361-2676000	gm@nfr.railnet.gov.in

S.N	State	Name (Shri)	Designation	Telephone No	e-mail ID
26	Uttar Pradesh	Sanjay Tripathi	Divisional Railway Manager, Northern Railway, Lucknow	0522-2626670	drm@lko.railnet.gov.in
27	Uttarakhand	Tarun Prakash	Divisional Railway Manager, Moradabad	0591-2411519	drm@mb.railnet.gov.in
28	West Bengal	Suneet Sharma	General Manager, Eastern Railway, Kolkata	033-22307596	gm@er.railnet.gov.in
Union Territories					
1	Jammu & Kashmir	Rajesh Agarwal	Divisional Railway Manager, Ferozpur	01632-244386	drm@fzr.railnet.gov.in
2	Chandigarh	G. M Singh	Divisional Railway Manager, Ambala	0171-2610800	drm@umb.railnet.gov.in
3	Dadra and Nagar Haveli and Daman and Diu	Deepak Kumar Jha	Divisional Railway Manager, Ahmedabad	079-22204588	drm@adi.railnet.gov.in
4	NCT of Delhi	S.C Jain	Divisional Railway Manager, New Delhi	011-23343659	drm@dli.railnet.gov.in
5	Puducherry	Ajay Kumar	Divisional Railway Manager, Tiruchirapalli	0431-2411204	drm@tpj.railnet.gov.in